

Privacy Statement for IGrow.

Your Personal Information

Purpose: The objective of this Privacy Statement is to set out how we collect, use, share, otherwise process, and protect your Personal Information, in line with the Protection of Personal Information Act 4 of 2013 (“POPI Act”).

Responsibilities: We acknowledge our responsibilities about the integrity, confidentiality, and protection of your Personal Information and have taken reasonable technical and organisational measures to prevent unlawful access to, loss, damage, or unauthorised destruction thereof.

Processing: We will process your information for different purposes, such as to personalise your experience and to communicate with you about our services and third-party offerings.

Our responsibilities

Use of information: We will only use your Personal Information for the purpose required to assist you.

Sharing: We will not share or further process your Personal Information with anyone if it is not required to assist you, or unless it is required by law.

Obtaining information: We will ensure that your Personal Information is accurate, complete, updated, and not misleading by obtaining your Personal Information directly from you.

It is important to note that if you include the Personal Information of other entities or individuals when engaging with us, we will also process their Personal Information for the purposes set out in this Privacy Statement. When you give us Personal Information about other parties, you confirm that you have received their permission to share their Personal Information with us for the purposes set out in this Privacy Statement or any other related purposes.

Sharing: We will ensure that any contracted third party with whom we share your Personal Information, agrees to keep your information confidential and appropriately secured.

Disclosing: We will not sell or rent your Personal Information to third parties.

Your consent

Should you wish to engage with us, or make use of our services or offerings, we do require your acceptance of the terms and conditions of this Privacy Statement.

By visiting the website and receiving electronic information or communication by electronic means, you consent to the website’s agreements, notices, and disclosures.

When you engage with us through our website, you consent to the processing of your information for the purposes set out below:

- To administer and manage systems and websites.
- To make sure that our records are accurate and up to date.
- To enable us and contracted third-party providers to provide you with our services or to communicate with you about these.
- To enable us to advise you of, or assist you or as an agent to conclude transactions with third parties from time to time.
- To respond to your queries.
- To analyse, assess and improve our business and services.

Updating: This Privacy Statement may be updated from time to time.

You agree that we may keep your Personal Information until we are compelled or requested by you to delete it.

Cookies: We may use cookies and other tracking technologies to collect Personal Information, or to collect information that becomes Personal Information if we combine it with other information. This enables us to improve your future visits to our site.

Your rights: We respect your right to object to or withdraw your consent for the processing of your Personal Information. If you wish to withdraw your consent to process your Personal Information, or if any of your Personal Information is incorrect, inaccurate, or incomplete, please notify us.

You can ask us about the Personal Information that we have about you. If you wish to request this information, a specific application must be completed.

For any of the above queries, you can contact us by email.